

**From:** 13 February 2018 09:08  
**To:** dennishicks@glebe-farm.net  
**Cc:** nicholas.craker@parliament.uk; Julian.cowans@cornwalldevelopmentcompany.co.uk  
**Subject:** RE: Broadband - South Hill Parish Council

Denis

Sorry for delay (caused by traffic permissions /tree cutting )– to let you know South Hill and Mornick fibre to premises Ultrafast broadband went live overnight . See BT wholesale line checker @ <https://www.btwholesale.com/includes/adsl/main.html> - select address checker and enter post code and select your address

As we discussed when we met , you now need to approach your internet provider and place an order – refer them to the BT wholesale checker output if they are contesting availability

If anybody has continued issues please let me know

## BT BROADBAND AVAILABILITY CHECKER

Address GLEBE FARM, SOUTH HILL, CALLINGTON, PL17 7LP on Exchange RILLA MILL is served by Cabinet 4

Featured Products	Downstream Line Rate(Mbps)	Upstream Line Rate(Mbps)	Downstream Range(Mbps)	WBC FTTP Availability Date	FTTP Install Process
WBC FTTP	Up to 330	Up to 50	--	Available	1 Stage
ADSL Products	Downstream Line Rate(Mbps)	Upstream Line Rate(Mbps)	Downstream Range(Mbps)	Availability Date	
WBC ADSL 2+	Up to 1	--	1 to 3.5	Available	--
ADSL Max	Up to 1	--	0.75 to 2.5	Available	--
WBC Fixed Rate	0.5	--	--	Available	--
Fixed Rate	0.5	--	--	Available	--
Other Offerings				Availability Date	
VDSL Multicast	--	--	--	Available	--
ADSL Multicast	--	--	--	Available	--

Our records show the following FTTP network service information for these premises:- Single Dwelling Unit Residential OH Feed with no anticipated issues.

For all ADSL and WBC Fibre to the Cabinet (VDSL or G.fast) services, the stable line rate will be determined during the first 10 days of service usage.

This line is on a Market A Exchange.